



## **Volunteer Community Supporters**

### **Person Specification and Role Description**

#### **What will Community Supporters be asked to do?**

- Support participants to connect with their community, working with people on a 1:1 basis or in a group setting
- Provide befriending support
- Support participants to attend health appointments, local groups and activities, volunteering opportunities, food shopping or support in their own home
- Driving participants to attend the above (driver Community Supporters only)
- Develop positive and helpful relationships with participants
- Ensure participant confidentiality at all times
- Keep volunteer coordinator updated regularly and pass on any issues or concerns which may arise
- Attend 3 monthly catch up meetings
- Attend training sessions relevant to the role

#### **What skills, experience and qualities are we looking for in a Community Supporter?**

Someone who is:

- Able to support all kinds of people, many of whom may be very vulnerable
- Caring, sympathetic, sensitive and non-judgemental
- A good communicator
- Comfortable working on their own but also know when to ask for support
- A good understanding of the importance of boundaries and developing positive and helpful relationships
- Reliable