



Neighbours Connect Southmead

Volunteer Community Supporter Role Person Specification and Role Description

What will Community Supporters be asked to do?

- Support participants to connect with their community on a 1:1 basis or in a group setting
- Provide befriending support
- Support participants to attend local groups and activities, health appointments, volunteering opportunities, food shopping or support in their own home
- Develop positive and helpful relationships with participants
- Ensure participant confidentiality at all times
- Keep volunteer coordinator updated regularly and pass on any issues or concerns which may arise
- Attend 3 monthly catch up meetings
- Attend training sessions relevant to the role

What skills, experience and qualities are we looking for in a Community Supporter?

Someone who is:

- Able to support all kinds of people, many of whom may be very vulnerable
- Caring, sympathetic, sensitive and non-judgemental
- A good communicator
- Comfortable working on their own but also know when to ask for support
- A good understanding of the importance of boundaries and developing positive and helpful relationships
- Reliable